

Which of the following is not a core function of management?

Next

✓ 31

2

1

0

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End game

▲ Planning ✕

◆ Organising ✕

● Leading ✕

■ Directing ✓

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Compared to middle and lower-level managers, top managers require more...

Next

✓ 10

4

3

14

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▲ Conceptual skills ✓

◆ Human skills ✕

● Technical skills ✕

■ People management skills ✕

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Question	Correct Answers
1	2
2	18
3	5
4	9

End game

00 31:47 52:13

2

Category	Count
Red	19
Blue	5
Yellow	4
Green	4

End game

_____ can help organisations to maintain flexibility as they plan.

Next

✓ 23

5

2

2

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▲ Options-based planning ✓

◆ Group cohesiveness ✕

● Formulation ✕

■ Liaisons ✕

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_____ occurs when managers choose the best alternative.

Next

6

11

3

✓ 10

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▲ Sacrificing ✕

◆ Management by objectives ✕

● satisficing ✕

■ Maximising ✓

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_____ is characterised by simple, easy-to-learn steps, low variety and high repetition.

Next



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▲ Job consistency

✗

● Standardisation

✗

● Job specialisation

✓

● Task reengineering

✗

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Under what circumstances would you recommend adopting an organic structure for an organisation?

Next



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▲ For a large organisation

✗

◆ For an organisation that does not seek to innovate.

✗

● For an organisation with a stability-oriented strategy

✗

■ For an organisation operating in an uncertain environment.

✓

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40:20

52:13



A CEO who tours company plants to meet and talk to employees at all levels in order to better understand their concerns

Next

5

0

✓ 15

11

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End game

▲ autonomy

✕

◆ initiating structure

✕

● consideration

✓

■ leader formalisation

✕

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Skip forward 10 seconds

41:26

52:13

⏮ ⏪ ⏩ ⏭ 🔍 ⌂

An organisation that relies heavily on _____ controls is likely to be highly resistant to change and slow to respond

Next

1

✓ 18

6

6

Show media

End game

▲ supportive

✕

◆ bureaucratic

✓

● normative

✕

■ subjective

✕

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_____ monitors inputs rather than outputs.

Next



2 4 0 25

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Concurrent control Feedback control Delay Feed-forward control

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Skip forward 10 seconds

43:40 52:13

Effectiveness is doing activities that will help the organisation reach its goals

Next



24 0 8

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Yes I don't know No

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Question	Correct Answers
1	2
2	18
3	11
4	0

End game

46:15 52:13



Question	Correct Answers
1	3
2	13
3	6
4	7

End game

46:15 52:13

_____ is a purposeful, systematic process for collecting information on the important work-related aspects of a job

Next

✓ 11 6 9 5

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End game

▲ Job analysis ✓	● Job specification ✗
● Pick over the job ✗	■ Job description ✗

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_____ is an example of an intrinsic reward.

Next

6 ✓ 12 2 12

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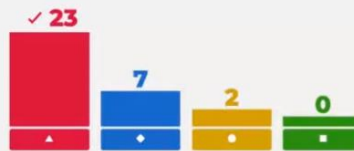
▲ A bonus ✗	◆ A sense of achievement ✓
● A trophy ✗	■ All of the options given ✗

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The _____ is the set of key values, beliefs and attitudes shared by members of an organisation.

Next



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▲ organisational culture



◆ organisational vision



● organisational strategy



■ internal environment



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Stakeholders are people who own shares in the company.

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▲ True



◆ False



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